(b) if so, the details of the States where such problems are arising; and

(c) by when, BSNL would overcome such problems in these States?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI ASHOK PRADHAN): (a) and (b) Yes, Sir. BSNL is the only operator providing Cellular services in all the States including Jammu & Kashmir except North Eastern States where the network is being commissioned shortly. The overwhelming demand for BSNL Cellular mobile connections has exhausted the network capacity in most of the States. Network expansion is a continuous process and BSNL has already initiated action to expand the network capacity to meet the growing demand.

(c) Network is planned to be expanded progressively to overcome such problems by next financial year.

Violation of License conditions for mobility to subscribers

208. SHRI NILOTPAL BASU: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether it is a fact that certain private WLL operators had violated the license conditions to provide full mobility to its subscribers;

(b) if so, the details thereof;

(c) whether Government consider multiple registration and call forwarding a new technological innovation, if so, the details thereof;

(d) if not, whether merging the licensing for GSM and CDMA services under a 'unified license' would not be construed as legitimization of the violation post facto; and

(e) if not, the reasons therefor?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI ASHOK PRADHAN): (a) and (b) Certain private Basic Service Operators offering Limited Mobility [WLL (M)] were providing the following features that blur the distinction between mobility of WLL (M) and Cellular Mobile Services;

(i) Over the air activation/authentication of the subscriber wireless access terminal outside one SDCA by pressing/punching certain keys/numbers such as*444N;

(ii) Use of the same subscriber wireless access terminal in more than one SDCA.

(iii) Multiple registration or temporary subscriber facilities in more than one SDCA using the same subscriber terminal in wireless access systems.

(c) No, Sir.

(d) and (e) The License for Cellular Mobile Service as well as Basic Service are technology neutral. Keeping with the trend of the technology convergence the Unified Access Services License enable a Service provider to provide various services under a single license using any technology. The process of consultation for Unified Access Services Licence was commenced in July 2003 by Telecom Regulatory Authority of India and completed in October 2003. It cannot be therefore, construed as a post facto legitimization of the violation.

MTNL's Cellular Service collections

209. SHRI K.B. KRISHNA MURTHY: Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Telecom Commission has observed that MTNL's Cellular Service collections were low to 45 per cent due to faulty software for billing acquired from Tata Infotec;

(b) whether the Commission has also expressed concern over MTNL's Garuda and Dolphin services which were not picking up as expected; and

(c) what steps are being taken to improve the efficiency of MTNL to face competition from private operators?

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI ASHOK PRADHAN): (a) The MTNL Cellular Services collections were low due to technical problems faced in the billing system developed by M/s. Tata Infotech Limited. However, with the improvement in billing